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ALL OFFICES

Reg: Implementation of Digital Life Certificate for Staff/Family Pensioner through "Jeevan Pramaan Portal"

In the subject matter, we inform that our Bank has introduced Digital Life Certificate for Staff//Family Pensioner of our bank through Jeevan Pramaan Portal.

The Salient features for submission of Digi LC under this facility is briefed as under-

- Jeevan Pramaan is a biometric enabled digital service for pensioners
- It uses the Aadhar platform for biometric authentication of the pensioners. A successful authentication generates the Digital Life Certificate which gets stored in the Life Certificate Repository **(Both for pensioner and Pension Disbursing Agency)**

Requirement for Staff/Family Pensioners-

1. The Staff/Family Pensioner must have an Aadhar Number.
2. The Pensioner must have an existing Mobile Number
3. PPO Number (Six Digit Employee Number) For Eg. Employee Id- 40707, Then Enter Prefix '0', therefore, PPO Number will be 040707.

Generation of Digital Life Certificate – Where & How-

The Pensioners can either Generate DLC themselves or Let Others do it for them. The Pensioner can register and get a JP/DLC done at the below places:

- i) Pensioner can download the JP application (Generate DLC themselves) from the JP Portal <https://jeevanpramaan.gov.in/app/download> & install client application on android based smart Phone/tablet or Windows PC/Laptop for DLC generation.
- ii) Pensioner can visit any nearest Centre (having facilities for digital services) like the Citizen Service Centre (CSC), the Government Office /Banks designated for generating the DLCs and get themselves registered online using their services. Pensioner might have to pay nominally for this). The All India List of such CSCs (name & address) in various States across India is posted on JP portal at: <https://jeevanpramaan.gov.in/locater>

Authentication and Certificate Generation

1. The pensioner data Aadhaar Number and Mobile number is to be entered in the online application form after which the pensioner receives an OTP
2. The pensioner has to submit the OTP so received
3. Submit mandatory information like Pensioner Name, PPO Number, Type of pension, name of Sanctioning Authority, Disbursing Agency, email and Bank Account number etc. Select Remarried options, Re-Employed Options.
4. After entering the above details, complete the Finger//Iris Scanning Process.
5. Once the Finger Print/Iris Authentication is successful, the life certificate of the pensioner is displayed as shown below and an SMS acknowledgement is sent to the pensioner's mobile number. This sms has Jeevan Pramaan Certificate ID. The generated certificates or DLCs are stored in the Life Certificate Repository and is available anytime & anywhere for use by pensioner & Pension Disbursing Agency

Electronic Delivery of DLC-

Once the certificate is generated, the Pramaan ID is sent in a SMS to the pensioner for further use (print). The Digital Life Certificate or the Jeevan Pramaan can also be electronically delivered to the Pension Disbursing Agencies. The PDAs can access and view the Life Certificate on the Jeevan Pramaan website and also download the same The PDAs can get in touch with Jeevan Pramaan team, to enable the e-delivery facility as well as for login access.

Pensioner Access to the JP/DLC

The Pensioner can have the DLC available not only at the time of DLC generation but the can also download a PDF copy of the generated digital certificate from Jeevan Pramaan website(<https://jeevanpramaan.gov.in/>) by using the generated Jeevan Pramaan ID or Aadhaar number.

The Detailed process of Digital Life Certificate through Jeevan Pramaan is attached.

Please bring the contents of this Circular to the notice of all the Staff Regular Pensioners//Family Pensioners drawing pension through their branch besides displaying the copy on the Branch Notice Board for information invariably.


(Santosh Kumar)
Chief Manager-RBD